#### Trading Account activation after 365 days but before 2 years from the date of last trade executed

Client Name: \_\_\_\_\_

Client Code: \_\_\_\_\_

A. Income Slab - Please tick as applicable

Gross Annual Income Details		Below Rs. 1 Lac		Rs. 1 Lac to 5 Lac
		Rs. 5 Lac to 10 Lac		Rs. 10 Lac to 25 Lac
	Rs. 25 Lac to 1 Crore >		>1 Crore	

OR

Net Worth (Net worth should not be older than 1 year) Amount Rs..... As on (date) ......

### B: CHANGE IN BANK ACCOUNT(S) DETAILS, if any

New Bank Account detail:	Bank Name-
Branch Address-	Bank Account Number-
Account Type-	IFSC Code-

### C: Change in TRADING PREFERENCES - Sign against applicable Exchange and Segment

Segment Name	Signature
NSE CASH	
NSE EQUITY F&O	
NSE Currency Derivatives	
BSE CASH	

D:Change in in email - Old email id New Email id-

E: Change in Mobile no. Old Mobile No

New Mobile No.

### Trading Account activation after 2 Years from the date of last trade executed-

Please fill up above details, if applicable and submit following documents:

(A) PAN (B) Address Proof (C) Bank Statement not older than 3 months

(D) Client Master of demat Account (E) Any other document as applicable

Place:

Date:

Signature of Client

IPV done by Name

Designation

Date

Signature with stamp



Corporate Office: 205, Navjeevan Complex, 29 Station Road, Jaipur-302006 Phone : +9 1-141-4162021-22-23-24 Fax : +91-141-4162050 Mobile : 93148 84111 E-mail : pfslindia@hotmail.com Website : www.pfslindia.co.in



Member :National Stock Exchange of India Limited, Bombay Stock Exchange Limited, SEBI REGN.NO.-INZ000169433 D P : Central Depository Services (India) Limited. SEBI REGN NO. IN-DP-CDSL-216-2003

#### Dear Esteemed Client,

- 1. Kindly note that we are not required to have a Business Continuity / Disaster Recovery (DR) Plan / Site under the existing regulatory provisions and as per guidelines issued by the Stock Exchange/s.
- 2. We have provided you a copy of Investor Charter -- Stock Brokers & Depository Participants.
- 3. Kindly note that the stock broker / stock broker and depository participant shall not directly / indirectly compel the clients to execute Power of Attorney (PoA) or Demat Debit and Pledge Instruction (DDPI) or deny services to the client if the client refuses to execute PoA or DDPI.
- 4. Kindly note that we do Proprietary trading as Trading Member of NSEIL and BSE.
- 5. Kindly specify your Trading Preferences.

### TRADING PREFERENCES

Please sign in the relevant boxes where you wish to trade. Please strike off the segment not chosen by you.

Exchanges	NSE , BSE & M	ISEI - Signature	): 		MCX, NCDEX, BSE & NSE
All Segments	Cash / Mutual Fund	F&O	Currency	Debt	Commodity Derivatives

If you do not wish to trade in any of segments / Mutual Fund, please mention here

Signature: \_\_\_\_\_

Client Name:

Client Code:

Place:

Date:

Regd. Office :118/610-A Kaushal Puri, KANPUR-208 012 (U.P.) Corporate Office: 205, Navjeevan Complex,29 Station Road, JAIPUR -302 006 (Raj.)

I/We have been / shall be dealing through you as my/our broker on the Capital Market and/ or Futures & Options Segments/Currency Derivative Segments. As my/our broker i.e. agent I/ we direct and authorize you to carry out trading/ dealings on my/our behalf as per instructions given below.

I am/ We are aware that you and I/we have the option to deliver securities/ make payments of funds to each other for settlement of dealings as per the schedule in force at the relevant time pursuant to directives / regulations/ circulars, issued by exchange/ regulatory authorities. However, I/we find it difficult to carry out repeated pay-in of funds. Further, I/we also desire to use my/our monies as margin/ collateral without which we cannot deal/trade.

Therefore I/we hereby direct and authorise you to maintain running account(s) for me/us and from time to time debit these funds from running accounts and make pay-in of funds to exchanges/ clearing corporations/other receiving party(ies) to settle my/our trades/ dealings. Similarly, where I/we have to receive funds in settlement of trades/ dealings please keep the monies with you and make credit entries for the same in running accounts of funds maintained by you. Further, subject to your discretion please treat my/our funds lying to my/our credit in running accounts as margin/collateral for my/our dealings/trading.

In the event I/we have outstanding obligations on the settlement date, may retain funds towards such obligations and may also retain the funds permissible as per Rules and Regulations of Exchange/s. While settling the account pleases send a 'statement of accounts' containing an extract from ledger for funds displaying all receipts/payment of funds. Please explain in the statement(s) being sent the retention of funds/ and the details of the pledge, if any. I agree that if I/we fail to bring any dispute arising from the statement of accounts or settlement so made to your notice within 7 working days from the date of receipt of funds statement, as the case may be in writing by delivery at your registered office then in that event the statement of accounts or settlement of running account in the event I/we avail margin trading facility. Further, do not carry out above stated settlement of running account in the event by me/us towards collaterals/margin in the form of bank guarantee (BG)/Fixed Deposit receipts (FDR).

#### "Please further note that I shall be entitled to revoke this authorization at any time."

My / Our preference for actual settlement of funds and securities is at least.

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Once in a Calendar Quarter

rter

Once in a Calendar Month

Thanking You,

Yours faithfully,

c Signature	
Client Name:	
Client Code:	Date:

(Note: To be signed by person himself/herself not to be signed by his/her attorney/authorised person etc.)



### National Stock Exchange of India Limited

Annexure A

### Most Important Terms and Conditions (MITC)

(For non-custodial settled trading accounts)

- 1. Your trading account has a "Unique Client Code" (UCC), different from your demat account number. Do not allow anyone (including your own stock broker, their representatives and dealers) to trade in your trading account on their own without taking specific instruction from you for your trades. Do not share your internet/ mobile trading login credentials with anyone else.
- 2. You are required to place collaterals as margins with the stock broker before you trade. The collateral can either be in the form of funds transfer into specified stock broker bank accounts or margin pledge of securities from your demat account. The bank accounts are listed on the stock broker website. Please do not transfer funds into any other account. The stock broker is not permitted to accept any cash from you.
- 3. The stock broker's Risk Management Policy provides details about how the trading limits will be given to you, and the tariff sheet provides the charges that the stock broker will levy on you.
- 4. All securities purchased by you will be transferred to your demat account within one working day of the payout. In case of securities purchased but not fully paid by you, the transfer of the same may be subject to limited period pledge i.e. seven trading days after the pay-out (CUSPA pledge) created in favor of the stock broker. You can view your demat account balances directly at the website of the Depositories after creating a login.
- 5. The stock broker is obligated to deposit all funds received from you with any of the Clearing Corporations duly allocated in your name. The stock broker is further mandated to return excess funds as per applicable norms to you at the time of quarterly/ monthly settlement. You can view the amounts allocated to you directly at the website of the Clearing Corporation(s).
- 6. You will get a contract note from the stock broker within 24 hours of the trade.
- 7. You may give a one-time Demat Debit and Pledge Instruction (DDPI) authority to your stock broker for limited access to your demat account, including transferring securities, which are sold in your account for pay-in.
- 8. The stock broker is expected to know your financial status and monitor your accounts accordingly. Do share all financial information (e.g. income, networth, etc.) with the stock broker as and when requested for. Kindly also keep your email Id and mobile phone details with the stock broker always updated.
- 9. In case of disputes with the stock broker, you can raise a grievance on the dedicated investor grievance ID of the stock broker. You can also approach the stock exchanges and/or SEBI directly.
- 10. Any assured/guaranteed/fixed returns schemes or any other schemes of similar nature are prohibited by law. You will not have any protection/recourse from SEBI/stock exchanges for participation in such schemes.



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Member :National Stock Exchange of India Limited, Bombay Stock Exchange Limited, SEBIREGN.NO. INZ000169433

D P : Central Depository Services (India) Limited, SEBI REGN NO. IN-DP-CDSL-216-2003

### VOLUNTARY FREEZING/BLOCKING OF THE ONLINE TRADING ACCOUNT POLICY

Version 1.0

### **Table of Contents**

1. Introduction	2
2. Purpose	2
3. Scope and Applicability	3
4. Procedure to Freeze/Block the Online Trac	ding Account2
4.1 Timelines	2
4.2 Mediums	3
4.3 Verification (Mandatory)	3
5. Procedure to Unfreeze/Unblock the Online	e Trading Account3
6. Duration and Conditions	3
7. Clarifications	3



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### 1. Introduction

This policy (v 1.1) has been framed as per the SEBI Circular no. <u>SEBI/HO/MIRSD/POD-1/P/CIR/2024/4</u> dated January 12, 2024 and Exchange Circular no. NSE/INSP/60277 dated January 16, 2024 on the subject *"Ease of Doing Investments by Investors - Facility of voluntary freezing/ blocking of Trading Accounts by Clients"*.

Accordingly, this document has been derived from the framework presented by the exchange in response to the aforementioned circulars, via the Exchange Circular no.: <u>NSE/INSP/61529</u> dated April 08, 2024 on the subject: *"Framework for Trading Members to provide the facility of voluntary freezing/blocking the online access of the trading account to their clients"*.

This document is a handbook for the clientele of Prabhat Financial Services Limited (*hereinafter referred to as PFSL*), outlining the process and mode(s) through which they can request to freeze / block & unfreeze/unblock their trading account.

### 2. Purpose

The procedures outlined herein are per regulatory requirements in the aforementioned circulars. All clients are requested to note that the forthcoming guidelines are issued to facilitate the freezing/blocking of their respective online trading accounts upon explicit requests from the client's end in case they notice any suspicious activity on their trading accounts.

A few instances of suspicious activities would include:

- Fresh positions being taken without the client's knowledge or action.
- Holdings being sold without the client's knowledge or action.
- A client is unable to access his/her account.
- A client notices a change in their linked bank account/ email/ mobile number without them having placed a request.
- A share transfer via gift/ easiest is initiated without the client's knowledge or action.

### **3.** Scope and Applicability

This policy applies to all trading members and their clients who wish to voluntarily freeze or block online access to their trading accounts.

### 4. Procedure to Freeze/Block the Online Trading Account

#### 4.1 Timelines

In line with regulatory requirements, upon the explicit request from a client to block the online access to their trading account through any of the modes mentioned in the forthcoming sections, all efforts will be taken by PFSL Personnel to fulfill the request as per the below timelines:

a. For requests received within trading hours, all efforts shall be taken to block the account within 15 min.

b. For requests received after trading hours up until 15 minutes before the market opening time, all efforts will be taken to block the account before the start of the next trading session.



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### 4.2 Mediums

Clients can report suspicious activities on their trading account via the following mediums:

- a. By mailing on the dedicated email ID: stoptrade@pfslindia.co.in
- b. By calling the dedicated number: **0141-4162044/41** (between 8:30 am and 5:00 pm)

### 4.3 Verification (Mandatory)

- Requests raised on calls
  - Clients should call the dedicated number, **0141-4162044/41**, from their registered phone numbers (number registered with PFSL).
  - Please note that stringent identity verification will be conducted before considering any client's block requests. Hence, all clients are requested to keep all basic Personal Identification Information (PII) handy to facilitate the smooth and fast processing of requests.
- Requests raised via dedicated Email
  - Clients are recommended to mail from their registered email address (email ID registered with PFSL).
  - Clients are requested to give relevant and detailed information regarding the suspicious activity they have noticed on their trading accounts.
  - Clients who have raised block requests by mail shall receive a call back promptly from PFSL personnel. Hence, they are advised to answer the call without fail.

### 5. Procedure to Unfreeze/Unblock the Online Trading Account

- Clients can unfreeze/unblock their online trading accounts by raising a request via any of the modes prescribed under section 4.2.
- Requests to unfreeze or unblock accounts must be processed promptly to restore client access

### 6. Duration and Conditions

- 6.1 Clients can specify the duration for which they want their accounts to be frozen. If no duration is specified, the freeze will remain until the client requests to unfreeze it.
- 6.2 Blocking requests are considered long-term and will require a formal request to lift the block.

### 7. Clarifications

It is clarified that:

a. Freezing/blocking is only for online access to the client's trading account, and there shall be no restrictions on the Risk Management activities of PFSL.

b. The request for freezing/blocking does not constitute a request for marking the client's Unique Client Code (UCC) as inactive in the Exchange records.

**Effective Date**: July 01<sup>st</sup>, 2024 **Approved by**: Shri Prakash Kabra (Director)